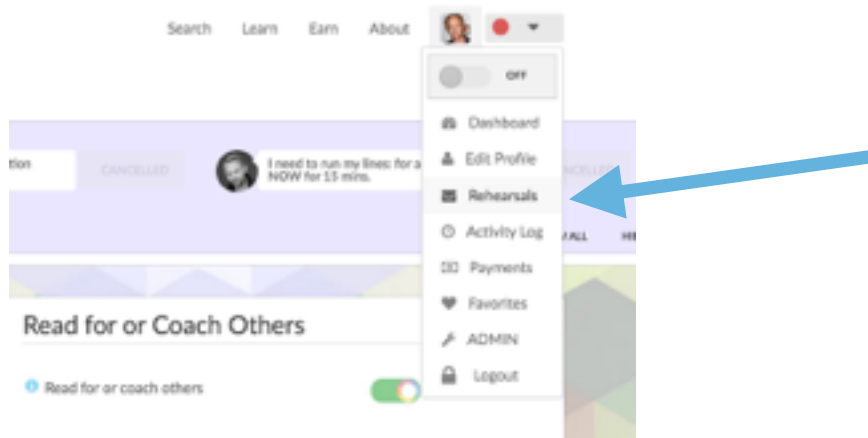


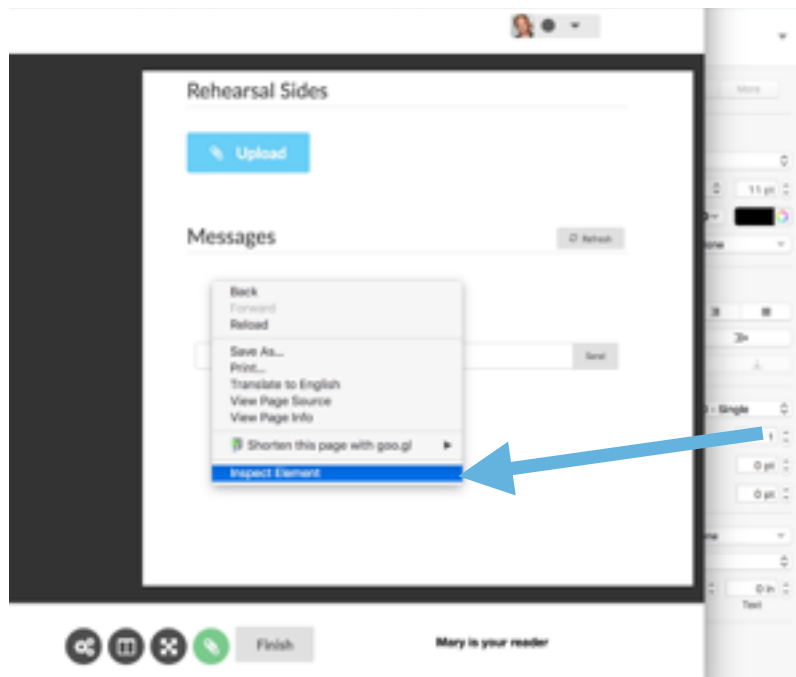
## Having trouble accessing your own camera on WeRehearse? Try this...

If you've recently upgraded your laptop or operating system, you may need to reset the video and audio settings saved for WeRehearse.

1. Go into a Rehearsal - either a current one, or old one.

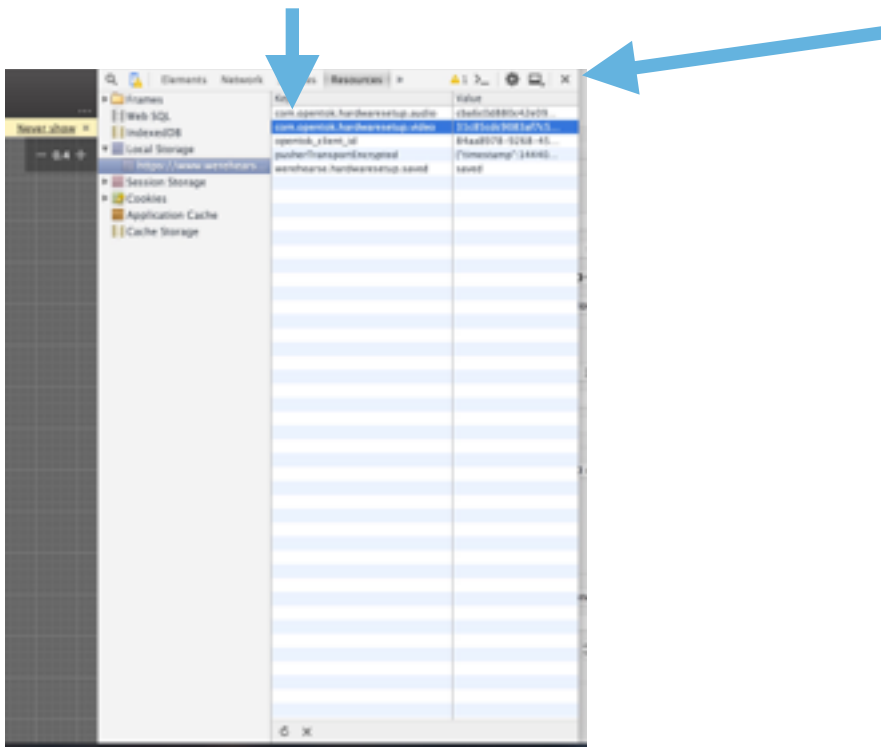


2. Right-click (or Control-click) anywhere on the page and select Inspect Element.

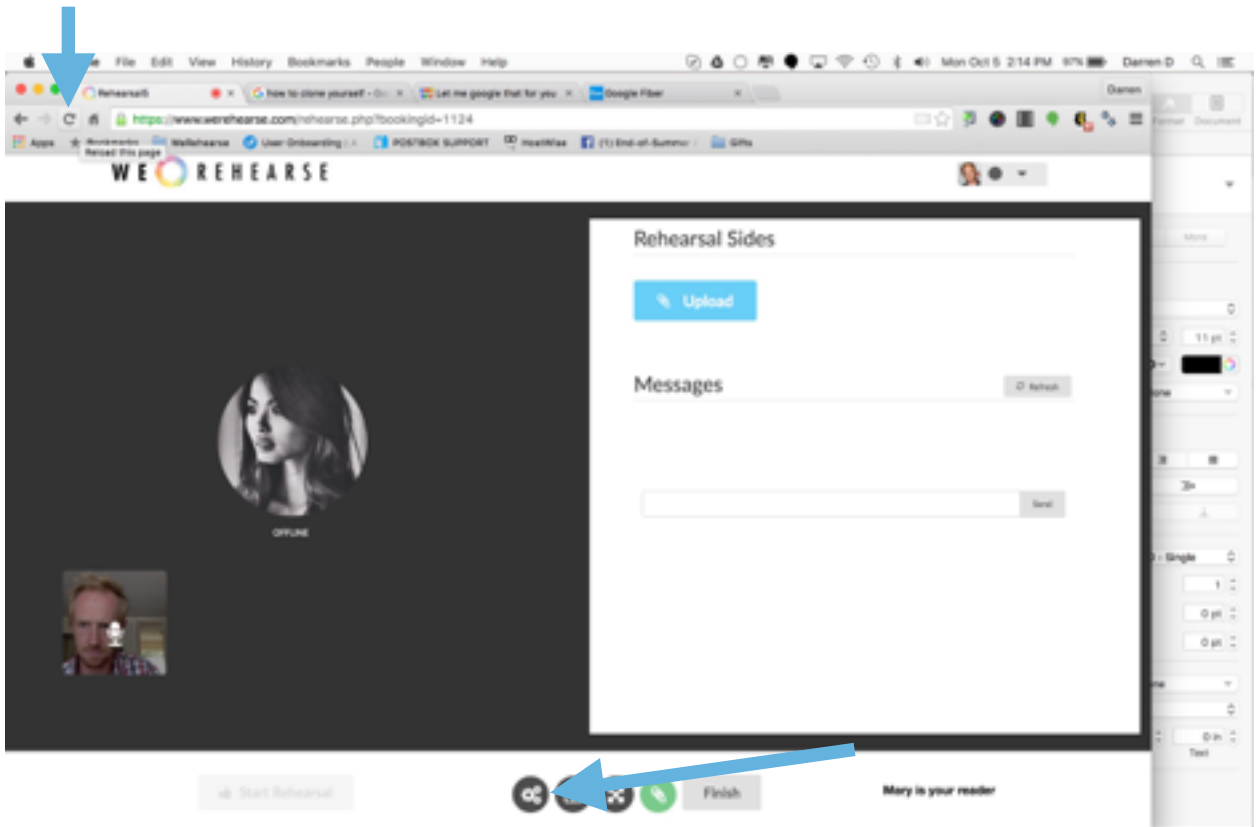




5. Highlight the Audio & Video lines, press your Delete key, and Close Inspect window, by pressing the X in the top left.



6. Reload the page by pressing the refresh symbol, then open the Rehearsal Settings.



## 7. Configure your video and microphone, save and AWAY YOU GO!

The screenshot shows a Chrome browser window with a 'Camera and Microphone Setup - Chrome Browser Help' dialog box open. The dialog box is titled 'Camera and Microphone Setup - Chrome Browser Help' and contains the following elements:

- Camera:** A dropdown menu set to 'FaceTime HD Camera' and a video preview showing a man giving a thumbs up.
- Mic:** A dropdown menu set to 'Built-in Microphone' and a volume indicator.
- Check your camera:** A section with a camera icon, the text 'Allow camera access in your browser. Can you see yourself?', and a '+ Show video help' button.
- Check your microphone:** A section with a microphone icon, the text 'Allow microphone access in your browser. Can you see green bars when you speak?', and a '+ Show audio help' button.
- Check your volume:** A section with a speaker icon, the text 'Connect speakers or headphones. Are they turned on? Is your volume turned up?', and a blue arrow pointing to a green 'Save Settings' button.

At the bottom of the dialog box, there are icons for 'Full Screen', 'Mute', and 'Close', and the text 'Reply to your reader'.